

15th September 2009

REMOSA S.p.A.

Viale Pula 37

09123

Cagliari

Italy

Attention Messrs: Mr G. Buscemi & Mr D. Cecchelli

Dear Giuseppe

re: SLIDE VALVES REBUILD AT SAPREF

Allow me to extend a note of personal thanks to your team for the excellent job they did to re-build the S6104 (Flue Gas) and S6106 (Spent Catalyst) slide valves for the Sapref refinery in Durban. This work was of time critical importance, particularly as the damage to the valves was discovery work and the required work threatened the critical path of the 2009 Turnaround.

Your team's performance in an extremely short lead time and flawless execution under very trying conditions is a tribute to their expertise and professionalism. It's a pleasure to experience truly superior level of service delivery in an era where mediocrity is accepted as normal. I'd also like to commend your Mr Giampaolo Cecchelli for his personal involvement and professionalism resolving our problem.

Allow me to assure you that I have added REMOSA to my vendor list, and should the need ever arise you may confidently refer any potential client to me for referral.

Yours sincerely,

**GIANNI IOPPO**

Project Manager R6101 Project / FCCU Turnaround Lead

SAPREF 2009 Turnaround

Fluor Igoda Projects Office